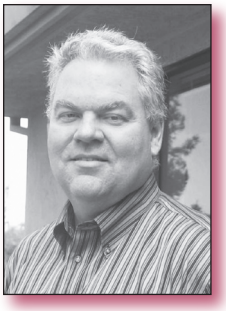
COMMUNITY
SERVICES AGENCY

Serving Mountain View, Los Altos and Los Altos Hills

caring for our community

2006–2007

ANNUAL REPORT



A History of Compassion and Caring

Community Services Agency is marking an important milestone this year. This is our Golden Anniversary. It was 50 years ago, in 1957, that a group of volunteers came together to form what was then called the Mountain View Welfare Council. A year later, in 1958, the organization was incorporated as a nonprofit agency.

We have a number of framed copies of newspaper clippings from 1957 and 1958 in our office. These clippings show smiling, earnest people who are trying to set up a "social welfare" agency to provide services to the "needy."

Some of the early programs of the agency included services that we still provide today. There was a fund to provide financial assistance. There was food available. And, of course, there was the ever-popular holiday toy program The Santa Claus Exchange – what we now call Holiday Sharing.

Some of the types of people who use our services are also the same. They may have different kinds of jobs now, but the vast majority of our clients continue to be the working poor. People who are hard working, but they can't make ends meet. This could be because the jobs they are qualified for do not pay a living wage. Or maybe it's because they don't have the education to climb the economic ladder. Some of our clients have never been taught to balance a checkbook or how to open a bank account.

But there is one group of people who have remained unchanged from the beginning of the agency to now. They are the people who make up our donors and volunteers. Without the compassion and caring of these very committed community members, we would not be celebrating 50 years of service to the community.

So, on behalf of the people whose lives are touched by CSA, thank *you*. Your support of our services ensures that the history of compassion and caring will continue well into the future.

Tom Myers
Executive Director

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Mission Statement

We're here "to promote independence and self-sufficiency through direct service, advocacy, and referrals to residents of Mountain View, Los Altos, and Los Altos Hills who have economic, physical, or social needs."

Community Services Agency Staff

Yolanda Beltran, Case Manager (SS)
Jim Boin, Director of Fund Development (Admin)
Naomi Gomez, Program Director (SS)
Alison Hopkins, Director of Volunteers (Admin)
Leslie Iglesias, Case Manager (EA)
Nadia Ilieva, Homeless Services Specialist (AO)
Elba Landaverde, Program Director (EA)
Roger Mentick, Cook (SNP)
Tom Myers, Executive Director (Admin)
Truc Nguyen, Case Manager (SS)
Maria Palafox-Jimenez, Receptionist
Marvin Sabado, Director of Finance and Operations (Admin)
Estela Salgado, Operations Assistant (Admin)
Arturo Sanchez, Kitchen Aide (SNP)
Jennifer Smith, Case Manager (SS)
Andrea Soria, Kitchen Aide (SNP)
Emma Valdez, Receptionist
Maureen Wadiak, Associate Director (Admin)
Megan Wadkins, Social Work Intern (SS)
Cindy Yee, Executive/Development Assistant (Admin)

Administration (Admin), **Alpha Omega Homeless Services** (AO), **Emergency Assistance** (EA), **Senior Nutrition Program** (SNP), **Senior Services** (SS)

IN RETROSPECT

Fifty Years of Caring for the Community

1957: A group of Mountain View residents, concerned over the welfare of the low-income families in the city, gathered to talk about the plight of the migrant farm workers. They formed the **Mountain View Welfare Council** to address the needs of this population.

OFFICIALS PREPARE FOR OPEN HOUSE (Melgar Studios photo)

Officials from three Mountain View welfare organizations prepare for an open house that will be held jointly tomorrow. They are (left to right) Mrs. Nelda Stauffer, president of the Mountain View Welfare Council; C. Lester Bond, sponsor of the Seventh-day Adventist Welfare Center; and Mrs. Sutton Christian, executive secretary of the Mountain View Welfare Council.

1958: An Information Center opened at 655 Castro Street under the guidance of executive secretary Mrs. Sutton Christian. It served as a clearinghouse with no direct services. A committee was created to study the distribution of emergency financial assistance. A gift distribution was set up in December, called the "**Christmas Clearance**," later the "**Santa Claus Exchange**," and now the "**Holiday Sharing Program**." 145 families participated the first year.

1961: The **Emergency Assistance Program** was begun with referral and counseling services.

Staff and volunteers, circa 1980

1968: Information and referral services, along with door to door visits, to the elderly began a **Senior Service Program**.

1974: The agency moved to its current location at 204 Stierlin Road in Mountain View. Clients and Board Members painted the interior and volunteers from the MV Police Department did the "heavy" furniture moving. The **Senior Nutrition Program** was started, along with a clothing distribution center and nutrition assistance. The name is officially changed to **Mountain View Community Services**.

1977: Food services (the "**Community Kitchen**") for the needy were initiated.

1982: The name is changed to **Community Services Agency** with services begun to both Los Altos and Los Altos Hills.

1989: The **Alpha Omega Rotating Shelter Program** to assist the homeless was started in partnership with 17 local churches. The program included short term shelter and case management services for homeless individuals.

1998: A **Food and Nutrition Center** was started to replace the Community Kitchen.

2006: The Rotating Shelter Program was replaced with a **Homeless Services Program** offering a broader range of services for more homeless people.

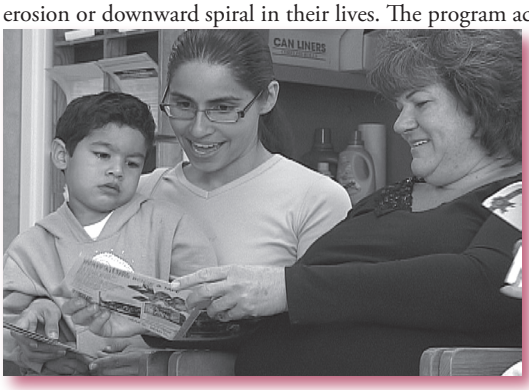
TODAY: Community Services Agency is in the midst of an intensive 6-month strategic planning process to position itself as the communities safety-net services provider for well into the future.

Senior Services, circa 1988

COMPASSION
caring for the WORKING POOR & UNEMPLOYED

Emergency Assistance

Our **Emergency Assistance Program** provides safety-net assistance and services for low-income individuals and families in financial crisis, stabilizing their situations to prevent any further financial erosion or downward spiral in their lives. The program acts as both a stop-gap "hand-out" to those in need and more importantly as a "hand-up" for them as they struggle to re-establish their footing of self-sufficiency and independence.



- **Financial assistance** is available for rent, utility, housing, dental care, prescriptions, and eye exams to keep a one-time crisis from becoming a financial disaster that could impact a client's housing situation.
- **Back-to-School assistance** in the form of backpacks and school supplies are provided for grades K-12. Municipal recreation vouchers are also available for residents with children who live in Mountain View.
- **Our Food & Nutrition Center** provides essential food items to minimize food insecurity for low-income individuals and families.
- Our **Holiday Sharing Program** engages volunteers and community on a large scale with toy, clothing and food collections to make the Holidays brighter for low-income families with children.

Some programs may be a one-time assistance, such as rental or utility assistance, depending on the circumstances at the root of the immediate crisis. Others, such as the Food & Nutrition Center, Back-to-School assistance, and the Holiday Sharing Program, are available on an ongoing basis as long as clients meet income and residency requirements.

What Is Poverty?

The 2007 Federal HUD Poverty Guidelines measure and define poverty by gross yearly income and family size. A family of 4 with a gross yearly income of less than $20,650 is considered to be living in poverty. The approximate hourly income to earn that poverty level income is $9.93/hour. This guideline applies within all 48 contiguous states, regardless of the actual cost of living.

The median household income for California is over $55,000/ year. The median household income for Santa Clara County is over $100,000/ year. The average rent for a 1-bedroom apartment in Mountain View is just over $1200/ month. It's very common for a family of four to rent a studio, or for two or more families with their children to rent a one or two bedroom apartment together to try and make ends meet. The average income of a client family of four being assisted through our Food & Nutrition Center is less than $15,000/ year.

While the war on poverty is being waged, its root causes debated, and solutions sought, the fact remains that people are going hungry. They are living without health care. They struggle to afford to live in the community, near their jobs. They are working hard and are still poor. And they live in our community.

Food and Nutrition

The most wide-reaching program under Emergency Services in terms of numbers served is our **Food & Nutrition Center** offering perhaps the greatest stability in the lives of low-income families and individuals. An average of 3,100 people in our community lives in a food-insecure household and has relied on food items from our Food & Nutrition Center for the past 8 years. That's 1 person in every 30 people in our community.

We do not pre-package bags of groceries in a one-size fits all model. The Food & Nutrition Center is set up like a mini-grocery store where clients "shop" for the food items they need: breads, dairy products, canned goods and even fresh produce.

We strive to provide nutritious and healthy food options with fresh fruits and vegetables through partnerships with local **Farmer's Markets**, **Village Harvest** and **Hidden Villa** whose organic produce is probably fresher than even the Farmer's Markets! Dairy and protein products need to be purchased and are often in short supply.

While minimizing food-insecurity, we are moving beyond "just giving them any food" with a more holistic approach of diet and health. We don't want to solve one problem while creating another. The prevalence of obesity and type-2 diabetes in children, especially Hispanic children who comprise over 40% of our Food & Nutrition clients, challenges us even more to provide healthy and nutritious food choices.

"**Food for Thought**" targets all adults, but especially parents with children, with nutrition education and food workshops to address such diet related health conditions such as diabetes and obesity. "**Time for Fitness**" targets children in support of physical education in the schools with practical exercise and fitness demonstrations in which the kids participate while their parents "shop" in the Food & Nutrition Center. These two programs are funded this year with a grant from the **Hispanic Foundation of Silicon Valley**.

Patricia* is a middle-aged women with a son now in the Marines. She initially came to Community Services Agency 20 years ago for food services. She was working at the time in electronic manufacturing, earning minimum wage, and living in subsidized housing (section 8 housing) for low-income families with children.

After being laid off, she was unable to obtain full-time employment and subsequently developed medical conditions that precluded her from working. It took her multiple applications to get approval for SSI, and she was finally approved for $752/ month. Even though SSI is barely enough, when combined with subsidized housing, good income management and food 4 – 5 times each week from our Food & Nutrition Center, Patricia is able to maintain her independence and a degree of self-sufficiency.

Recently, however, her SSI benefits were discontinued because the Social Security Administration suspected fraudulent use of her SS number and name. During the investigation period, Patricia was without income and risked loosing her Section-8 housing. Here again, Community Services Agency was able to assist her with a rent payment through its financial assistance program, keeping her from becoming homeless.

And, all the while her son was in school, Patricia was also able to access a number of our Emergency Assistance programs for school supplies, holiday gifts, shoes, and fee-waiver vouchers for Mountain View's recreational classes. "I would not have been able to do so many things for my son if it weren't for CSA," she says. "The staff worked really hard to make sure I received adequate services and links to other resources in the community."

Patricia is very grateful for the support she has received.

*The name has been changed to protect Patricia's privacy and identity.

Foothill Disposal Company, Inc.

Hometown Hero 2007

Foothill Disposal, a subsidiary of Norcal Waste Systems, is an employee owned company that has provided curbside collection recycling and garbage service to residents of the City of Mountain View for over 60 years.

Foothill Disposal Company's General Manager Pam Martello addressing the crowd after receiving the Hometown Hero 2007 Award

Community Services Agency is among the many community organizations that Foothill Disposal supports during the year. "We share your commitment and dedication to the community," said Pam Martello, General Manager of Foothill Disposal.

Ms. Martello accepted the 2007 Hometown Hero award at the September 28 breakfast event on behalf of all the employees of Foothill Disposal. "The Holiday Sharing Program is one of our favorite events. It allows our entire organization to become involved. Not only do our drivers get to donate, they are also in the forefront collecting donations from the entire community."

Community Services Agency addresses community issues with community support.

"You'd be surprised at how many people come running out to our trucks with their bags of food and toys to give them personally to the drivers. Our supervisors work hard in the background staging and storing all the donated items. Community Services Agency works very hard all year long to help others and they bring everyone together as a community year after year to help others in the community. They are truly the Heroes."

It's all about community…

Chefs Who Care COMMUNITY SERVICES AGENCY

Dining out & Doing good.

For fourteen years now **Chefs Who Care** has been a popular, monthly fundraising event supporting our Food & Nutrition Center. Each month a different restaurant will offer a Prix Fixe dinner menu with at least 50% of the proceeds coming to Community Services Agency.

The following restaurants have hosted a Chefs Who Care event this past year: Amarin Thai, Armadillo Willy's (Cuesta Park BBQ), Beausejour, Bella Vita, Crowne Plaza Cabana, Hangen Szechuan, Tarragon, Tied House, and Vive Sol.

COMPASSION
caring for our SENIORS

Senior Nutrition Program

The new Mountain View Senior Center on Escuela Avenue opened this past year and almost immediately we saw a big increase in the daily attendance at our Senior Nutrition Lunch Program. From a total of 882 seniors in 2005/06 over the age of 60 enjoying a hot and nutritious lunch along with opportunities for socialization and health education, this past year saw over 1,400 seniors taking advantage of the lunch program – a 68% increase. That's over 28,000 lunches.

Most seniors enjoy lunch with us at least 2-3x each week, which gives us a great opportunity to present programs and outreach to them on information to keep the healthy and independent.

John is a 64-year old male who is both unemployed – laid off when the company he was working for closed – and going through a divorce. Having moved out of his house, he now lives in a six-plex in Mountain View with 6 other roommates while he gets back on his feet.

While he has reported alcohol abuse in the past, he is now sober and attending AA support meetings to not only maintain sobriety but also for the socialization. He is diabetic and also takes medication for high blood pressure. With all the transitions and life-changes going on, he has been seeing a therapist while his insurance holds out to help deal with his on and off again depression. He is also diagnosed with ADHD.

He was referred to us through the counseling program at a local hospital for a more thorough needs assessment and case management. John is a good example of a low- or fixed income individual with immediate and multiple crises all in need of short-term case management intervention.

Our case manager provided an in-home assessment and determined that John is independent in achieving all the "Activity of Daily Living" (ADL) criteria: dressing, bathing, walking, toileting, grooming and getting around. The assistance he needed was referral to a local organization specializing in senior employment for help with his resume and job search; referral and information on low-cost denture repair, and legal assistance in establishing a power of attorney for his daughter. Case managers will also assist him in applying for Medicare to take over as his COBRA coverage runs out.

John is truly appreciative of the care and compassion that his receives from Community Services Agency in helping him re-establish himself. "It's been such a relief to have CSA help me and point me in the right direction. It's really taken a burden off my shoulders" Case management in short term situations such as John's will do a "check-in" every 3 months or so, with a home visit twice a year as long as the client wishes.

Senior Services Program: Serving a Growing Population

Starting in 5 years, nearly 10,000 Americans will turn 65 every day. Those over age 65 and eligible for Medicare will double to over 70 million within this generation, while the population over age 85 will increase nearly five-fold, to almost 19 million. The "baby boomers" will become the "senior boomers."

Our **Senior Services Program** provides critical safety-net assistance to this most vulnerable population.

- **Senior Case Management** offers an array of services to low- and fixed-income seniors from in-house safety assessments, to counseling and referrals to other community resources. Assistance with and information about how to access those services is also provided.
- **Short-term** intervention is all that is usually required for the "younger" seniors as they try to navigate Medicare and prescription D assistance. Linking them to community resources, providing assistance in locating caregivers, and low-level status monitoring keeps them independent and self-sufficient.
- **Long-term** intensive integrated case manage ment is needed for the more "senior" seniors, usually those over the age of 85.
- **Senior Nutrition Program** offers subsidized hot lunches every weekday to those in the community over 60. These lunches at the Mountain View Senior Center break the barriers of isolation for many elderly and provide opportunities for health education, disability prevention, and disease and medication management presentations.

Community Services Agency is the only social services agency in Northern Santa Clara County providing this intensity of integrated case management for the elderly to improve both their access to and quality of health care. Integration of social and medical care for frail older adults – the "senior" seniors results in fewer hospitalizations and better physical functioning. Delaying or even avoiding institutionalization saves society over $43,000/ year in median nursing home costs.

COMPASSION
caring for the HOMELESS

Alpha Omega Homeless Services

Homelessness can occur to anyone, at any time, for any number of reasons – divorce, separation, loss of job, mental illness, domestic violence, eviction, substance/alcohol abuse and so on. Being homeless does not just mean sleeping under a freeway overpass. Homeless individuals and families live on family/friend's couches, in temporary shelters, on public transit systems with 24-hour owl service, and sometimes even in their car.

While in the past Community Services Agency partnered with local faith-based communities in providing a rotating shelter program the limitations of that program had become apparent. The scope of the homeless issue and the number of homeless people on any given night far exceeded our capacity to help.

For the past 7 years, we've been able to assist an average of 38 homeless individuals annually. In 2006, after a careful and painstaking review of the program by the Board of Directors and the Alpha Omega Task Force, the rotating shelter was discontinued and focus was redirected on homeless services for more people in conjunction with the County's 10-year Plan to End Chronic Homelessness in Santa Clara County.

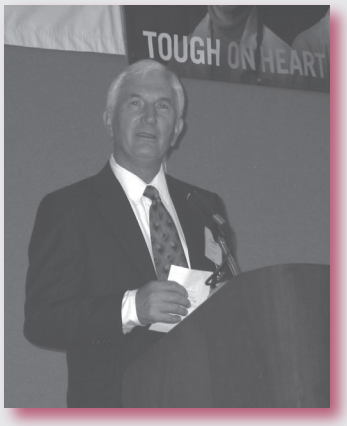
In the first year of our **Homeless Services Program** 146 people were assisted. Our case manager works with homeless individuals and families linking them to services such as

- Housing or shelter options,
- Rent assistance,
- Employment services,
- Mental health counseling,
- Health care access (medical, dental, vision),
- Transportation,
- Legal advice,
- Substance abuse treatment, and
- Government benefits.

The goal is to shorten stays in emergency shelter and assist people's move into permanent, affordable housing thus providing stability so they can rebuild their lives. Homeless individuals are also provided food through our Food & Nutrition Center.

Pastor Curtis Church
Hometown Hero 2007

As a pastor, Curtis Church feels he is not only a pastor to his own congregation at the Central Seventh Day Adventist Church in Mountain View, but that he is also pastor to the whole community of those in need, especially people who are homeless or living at the poverty level.



Curtis Church addressing the crowd after receiving the Hometown Hero 2007 Award

Pastor Church was a key player in the Community Services Agency Alpha Omega Rotating Shelter Steering Committee for a number of years before its transition from a shelter with limited space and impact potential to one of a focus on homeless services that now assists more people with a wider array of services.

He also served on our Board of Directors, with one year as President of the Board.

For over ten year his church has held a "Breakfast with Friends," serving brunch to an average of 50 people in need every week and for the past two years has hosted the "Empty Bowls" soup supper benefiting our Homeless Services Program.

Hometown Heroes Event

This past September, early on a Friday morning, close to 300 community members and leaders joined together to honor the Community Services Agency 2007 Hometown Heroes at the Crowne Plaza Cabana Hotel in Palo Alto. It was the largest number by far for this annual event. **Pastor Curtis Church** was the recipient for the individual award and **Foothill Disposal Co.** for the corporate award.

Close to 300 people turned out for the early morning Hometown Heroes 2007 event.

Previewed at the breakfast was a new 60-second Public Service Announcement video of Community Services Agency "CSA Cares; Won't You?" produced by KMVT Community Television. The PSA will be shown for the next year on KMVT's Mountain View cable channel and is available for viewing on our website.

COMPASSION
caring for the HOMELESS

Life had clearly presented Michael* with challenges, including congestive heart failure and diabetes that made it difficult for him to find a full-time permanent job. Now in his 40's, he is divorced, with a teenage son living with his ex-wife. "My doctor said I couldn't work," he said. He had applied for SSI but was denied twice already. With no steady income, Michael was unable to keep up with his rent, bills, and food and he became homeless.

He was living on and off on the street when his mother offered him a place to stay with her in Mountain View. It was not to be a long-term arrangement but it gave Michael a chance to focus his efforts on obtaining disability benefits. However, other circumstances led to Michael being unexpectedly awarded custody of his teenage son. Realizing he was unable to provide for most of his son's needs in his present circumstances, he was nonetheless motivated to become self-sufficient again, and a good father to his son.

He actually cried when his mother told him there was no room in the house for his son. Michael was determined to be there for his child no matter what, so he grabbed some clothes and both father and son faced homelessness together. They spent two long nights on a VTA bus before they ran out of food and of hope.

At that point Michael came to Community Services Agency for help because he knew the agency provides food, shelter, clothing and other assistance to poor, needy and transient men and women. Michael was provided access to the Food and Nutrition Center and he was assisted with locating affordable housing in the area. His Alpha Omega Homeless Services case manager connected Michael with the necessary social and support services and helped him navigate the maze of phone calls, appointments, and paperwork involved in this process of obtaining public benefits. For those without a home and with a serious medical or mental health problem, receiving benefits is a difficult but very essential step to rebuilding their lives.

Ten days after Michael's initial visit to CSA, he proudly announced he followed through on his goals and was approved for CalWORKs and Food Stamps. The new stable income would allow him and his son to take care of their most basic needs and to start applying for low-income housing. After an intense search, Michael found a place in San Jose. The assistance with first month's rent from the Alpha Omega Program allowed Michael to secure housing for his son and himself. The family budget is tight, paying rent and taking care of a teenage boy is very difficult to manage on less than $700 a month, however, it is not impossible with supportive services now from a number of other community services agencies in the San Jose area.

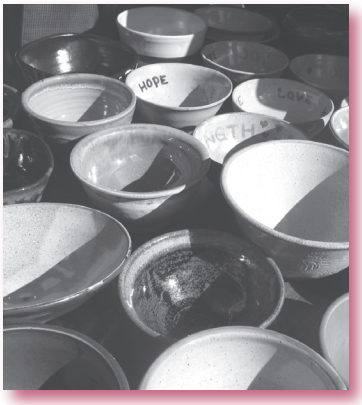
Michael expressed deep appreciation for the services and support he received through the Alpha Omega Homeless Services Program. He was so grateful that he's became an inspirational man who teaches others to appreciate what they have. Michael successfully moved on with his life and presently works on improving his medical condition and appealing the SSI denial. He is also happy to brush up on his parenting skills too.

*The name has been changed to protect Michael's privacy and identity.

Empty Bowls Event

Each spring the **Orchard Valley Ceramic Art Guild** joins with local churches in the area to hold a "soup supper" to benefit homeless individuals served by Community Services Agency. Soup is served in bowls specifically crafted by the potters for the event. Local restaurants donate the soups. 100% of the proceeds go to homeless services.

Over 200 people came to the Central Seventh Day Adventist Church for the annual Soup Supper



Community Services Agency

2006–2007 BOARD OF DIRECTORS

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Community Volunteer

Vice President
Matthew Broadbent (2003)
Minister, Foothills Congregational Church

Secretary
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Venture Capital Investor

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Community Volunteer

Executive Director
Tom Myers

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Community Programs,
Marketing Mgr, SolarCity

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King Lear (2006)
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KEL NonProfit Consulting Services

Robert Mullenger (2006)
Product Manager, Omnicell

Linda Peterson Fouquet (2005)
Founder & CEO, Networking Experts, Inc.

Carol Raymond (2007)
Teacher, Los Altos School District

Neal Reiter (2006)
Subcontract Administrator, Lockheed Martin

Debbie Wu (2007)
Consultant, Fund Development Solutions

United Way
United Way Silicon Valley

COMMITMENT *for a better* COMMUNITY

Many of us have needed a safety net at some point in our lives. For some, the support has come from our parents or friends and has been in the form of financial support or perhaps a temporary place to live. It was enough to get us through a rough spot or transition until we had the resources to live more independently.

But for many in our community, that safety net just doesn't exist. Parents and friends may not have the capacity or may not live nearby. And the combination of low incomes and high housing costs often results in the need for some additional support to meet one's basic needs.

Our community does not let someone slip through the cracks because they've come upon hard times. Our community does not ignore those in the greatest need. Our community believes that keeping families together and healthy, seniors in their own homes, and individuals out of homelessness is worth investing in. Our community has its own safety net and it's called Community Services Agency. It is supported by our local municipalities, the County, local businesses, foundations and hundreds of individuals like you.

I am deeply appreciative and proud that my community cares for every resident. When I visit CSA and I see people getting the help they need— help that is not available anywhere else— I know that CSA is making a difference in people's lives. It is giving them the hand-up they need on their way to self-sufficiency. It's not hard to imagine how desperate one could become without these basic services. CSA is there to not only provide the services, but to offer dignity and hope for a more stable and self-sufficient future— a brighter alternative to insecurity and despair.

CSA can only offer this needed support thanks to the generous support of others in the community who recognize that every individual and family has the right to a second chance. Volunteerism, financial support and in-kind donations are the backbone behind this work. We thank you for your contributions and we encourage you to spread the word about the many needs in our community.

The CSA Board and staff have recently embarked on a strategic planning process. We are proud of the important role CSA has played in the community for 50 years. Its founders and former leadership worked hard to build a strong, effective, and financially stable organization to serve this community. It is our responsibility today to lay the groundwork for the next 50 years. To do so we are preparing a five-year strategic plan to set a course that will ensure our clients are being better served, our resources are being used effectively and responsibly and the changing needs of the community are reflected in our work.

Please contact me, another Board member, or a member of CSA's management team, if you have any input for us as we develop this strategic plan. We are forever grateful for your support. We know you care about the work we do and our fellow community members who need us to be here for them.

Carol Olson
President, Board of Directors

COMMUNITY
caring for the COMMUNITY

We appreciate your generosity, whether expressed in dollars given, in time volunteered, or in the donation of food and products for our clients. Without it we would not be able to do the work we do in support of our mission to the community.

$10,000 or more

Adobe Systems, Inc.
The Altos Foundation
Peter Barrett
City of Los Altos
City of Mountain View
Council on Aging
County of Santa Clara
David & Lucile Packard Foundation
El Camino Hospital
Federal Emergency Management Agency
Foothills Congregational Church
The Grove Foundation
Hispanic Foundation of Silicon Valley
Kaiser Permanente - Santa Clara Medical Center & Market Area
Lockheed Martin Corporation
Lockheed Martin Employee Foundation
Los Altos Community Foundation
Los Altos Town Crier
George and Judy Marcus
Microsoft Corporation
Gordon and Betty Moore
Moore Family Foundation
Mountain View Voice
SEMI
Silicon Valley Community Foundation
Sobrato Foundation
Lucian and Jean Taylor
Town of Los Altos Hills
United Way of Silicon Valley

$5,000 to $9,999

Applied Materials
Classic Communities
Philip and Elaine Dauber
Dinesh and Joy Desai
Dudley-Vehmeyer-Brown Memorial Foundation
The Eger Family
John and Judy Gaiser
Charles and Nancy Geschke
Richard and Kathy Hawes
Rene D. Lynch
Virginia and Jim Lyons
Richard and Amy Magnuson
Palo Alto Medical Foundation - Camino Division
PG&E
Singer Family Fund
Richard Taylor
United Methodist Church of Los Altos
Douglas and Helga Usher

$2,500 to $4,999

Eric and Sandra Bergan
Camino Medical Group
Christ Episcopal Church
Craig and Sally Falkenhagen
Robert and Barbara Ferguson
First Baptist Church of Los Altos
Hewlett Packard
Hidden Villa Farm & Wilderness Preserve
Clarence and Mildred Kellogg
Ms. Debbie Wu and Mr. Jeff Krause
Los Altos Rotary Club
Jack and Norma Melchor
Diane Minton
Mountain View Rotary Club
Robert Mullenger and Rhonda Radcliff
Stanley and Joan Myers
Omnicell
George and Barbara Rugtiv
James and Marge Shively
St. Simons Church
Steven & Michelle Kirsch Foundation
Marguerite Szekely
Daniel Tellep
Tim Twerdahl and Evita Prasetya Twerdahl
Van Pelt, Yi, and James LLP

$1,000 to $2,499

Thelmer and Patricia Aalgaard
Frank Adams and Susan McCafferty
Richard and Valarie Arnesen
David and Kathryn Arnold
Wesley and Mickie Ayres
Bank of America
Fred Bedard
Donelson and Virginia Berger
Borel Private Bank and Trust Company
The Brooks Family
Cathryn Cannon Living Trust
Central Seventh Day Adventist Church
The George and Susan Crow Fund
Paul Davis
Dr. Mary-Jo Di Muccio
Kevin and Robin Duggan
Frederick and Faith Duhring
First Presbyterian Church of Mountain View
Foothill Disposal Company
Karen Fox
James and Charlene Geers
Robert and Marion Grimm
Robert and Maidie Hawley
Helen Helson
Heritage Bank of Commerce
George and Margaret Huang
Brian and Molly Hughes
William and Carolyn Ireland
William and Danielle James
Mary Ann Jensen
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Becker • Bed Bath & Beyond • Adele Behn • Hortense Bekker • Bella Vita • Jane Bessin • Phillip and Kathy Besuner • Birch Fine Papers • Alfreds Bitte • Blach Junior High School • Bliss Beauty Center • Bonfante Garden Family Theme Park • Kim Boniface • Boulder Creek Golf and Country Club • Joan Bowersock • Kay Boynton • Broadway By the Bay • Betty Brown • Robert and Laura Brown • Bucks Restaurant • Buddhist Temple of Mountain View • Bullis Charter School • Byington Vineyard & Winery • Cache Creek Casino Resort • Calera Wine Company • California Savings Bank • California Water Service Company • Susan Canty • Cardinal Hotel • Cascal Restaurant • Castro School • Celebrity Forum • Central Seventh Day Adventist Church • Charles Schwab & Co. • Chiropractic Sports Center • Diane Cho • Christ Episcopal Church • Val Chun • Ciana Salon Spa • City Lights Theater Co. • City of Mountain View Finance and Adminstrative Services Department • City Studios • E.W. and Maxine Clarey • Patricia and David Clerkin • Collective Creations • Comerica Bank • Costco • Country Gourmet • Covington Elementary • Cranberry Scoop • Phil and Kathleen Creger • Crowne Plaza Cabana • Ken and Sandy Dalgleish • Dance Attack! • June Darmanian • Donna Davies • Nelson DeBasa • Decathlon Club • Delegate to Me! • Christina Demas • Dept. of Parks and Recreation, San Luis Obispo Coast District, San Simeon • Tommy Derrick • Lisa Devlin • Christine Douglas • Lesli Downey • Draeger's Supermarkets, Inc • Fred and Lois Duperrault • Egan School Student Body • Marc Joseph Hair Design • El Camino Hospital - 5th Floor Nocturnal Night Shift Staff • El Camino Hospital - Prenatal Care Program • El Carmelo Elementary School • El Paso Café Restaurant • Embody Wellness Spa • Paul and Mary Engstrom • Myra Enkelis • Eric • Dave Erskine • Jodi Erwin • Ron Essary • Estill International Travel Services • Evan and Nancy Ewald • Farm Fresh Produce • Farmers Market • Fae Fatemi • Kathy Feerick • John Figueroa • First Baptist Church of Los Altos • First Church of Christ Scientist • First Presbyterian Church of Los Altos • Stephanie Flores • Denise Foderaro • FOE Ladies Auxiliary #2356 • Foothill Baptist Church of Los Altos • Foothill College • Foothill Covenant Church • Foothill Disposal Company • Foothills Congregational Church • Dave Fork • Karen Fox • Don Frances • Frankie, Johnnie & Luigi, Too • Fresh Choice, Inc. • Friends of Filoli • From Clutter to Clarity • Andrea Fujii • Naomi Fujimoto • Garden Court Hotel • Barbra Gardner • Floyd and Sandra Gardner • Ronald and Irene Garrett • H.B. and Carol Gelatt • Girl Scouts of Service Units 8 and 5 • Nia Gooch • Lisa Goodyear • Gorgeous Nails • Bijan Goshtasebi • Cheryl Grabowski • Bert Graeve • Guillierive Gratlins • Grgich Hills Estate • Earl and Cora Grubb • Mike Hacker • Hair International • Tom Hancock • Hangen Szechuan • Milton and Nancy Hardyck • Charles Hartle • Harveys Casino Hotel • Hathway Dinwiddie • LD Hawkinson • Lo Hawkinson • Doris Hawks • Joy Haynes • Emmett and Ruth Hearn • Robert Heller • Helming's Auto Repair • Nicole Henri • Hidden Villa Farm & Wilderness Preserve • Gladys Hill • Hillbarn Theatre • D.W. and F. 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Wise • Women in Business Program, Chamber of Commerce • Susan Worster • Xora, Inc. • Jan Yamaquchi • YMCA • Cheron Zamleca

We make every effort to keep as complete and accurate record of your gifts as possible. They are truly appreciated and needed. Should there be any errors, of either commission or omission, please accept our sincere apologies and contact Jim Boin, Development Director, at 650.968.0836 x 115 or jboin@csacares.org.

Spring Fundraising Gala Photos

This year's annual "Dinner, Dance & Fundraising Event" was themed "Fabulous 50's" to celebrate our 50 years of commitment, compassion, and community. Over $80,000 was raised in the silent auction and a very not-so-silent auction. The event was held May 12, 2007 at the Crowne Plaza Cabana Hotel in Palo Alto.

Photography by Margaret Abe

Community Services Agency

2006–2007 FINANCIAL HIGHLIGHTS

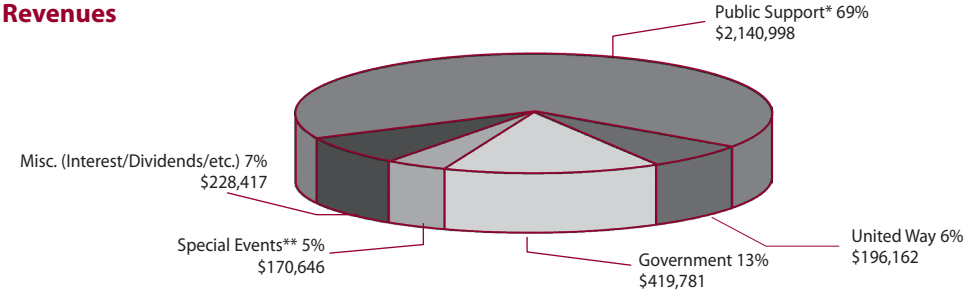
Financial Position as of June 30, 2007

Current Assets: $	894,732	Total Current Liabilities: $	85,761
Fixed Assets: $	621,535	Unrestricted Net Assets: $	2,606,356
Investments and Long Term Grant Receivable: $	1,484,384	Temporarily Restricted Net Assets: $	308,534
Total Assets: $	**3,000,651**	**Total Liabilities & Net Assets: $**	**3,000,651**

Consolidated Statement of Activities

Revenues and expenses include $1,239,049 of in-kind donations of goods and space.

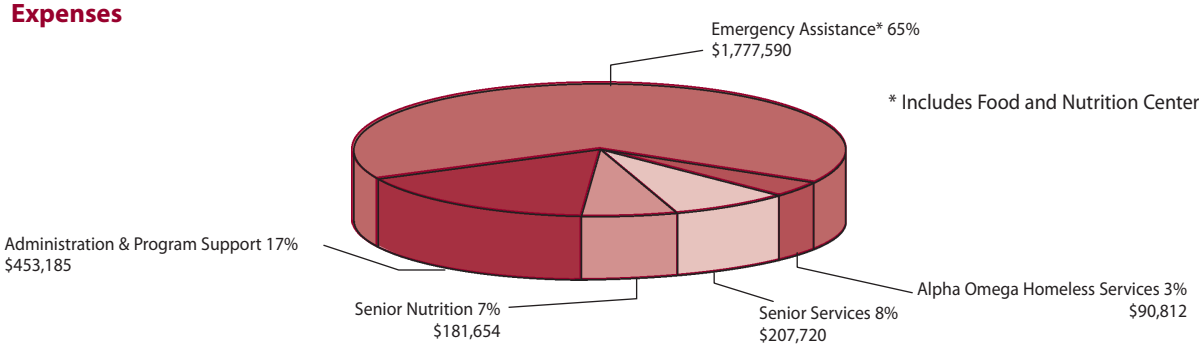
Revenues



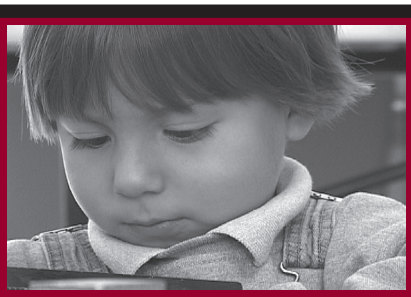
* Public support includes cash and in-kind gifts from individuals, foundations, organizations, and businesses

** Special events include: Chefs Who Care, Empty Bowls, Hometown Heroes, and the Spring Gala

Expenses



* Includes Food and Nutrition Center



COMMUNITY SERVICES AGENCY
Serving Mountain View, Los Altos and Los Altos Hills
caring for our community

204 Stierlin Road
Mountain View, CA 94043
Phone 650.968.0836
Fax 650.968.2164
www.csacares.org