our
HANDS

CSA
community services agency
heart. hand. hope.

their
HOPE

your
HEART

ANNUAL REPORT 2015

TOM MYERS
Executive Director

MISSION

We are the community's safety-net, providing critical support services that preserve and promote stability, self-reliance and dignity.

VISION

We envision a community where in all residents have the support and resources for a better future for themselves and for a better quality of life. We do this by engaging volunteers, donors and advocates in addressing the challenges of those in need to make a better community for all.

VALUES

Our values include: the dignity of the people we serve; financial responsibility to use public resources effectively; cultural competency and respect for cultural diversity in our community; nurtured community relationships to benefit and assist our clients; integrity and excellence in what we do and cooperation with others to achieve a common goal.

MESSAGE FROM THE EXECUTIVE DIRECTOR

TOM MYERS

From agriculture to gold; from silicon to semiconductors and software; our community has always benefitted from successive waves of people coming here for opportunities. For some the opportunities are in our cornerstone industries. For others, the opportunities are in jobs that support the rest of us who live and work here.

I have lived, worked, studied and travelled in many places around the world. Few places were ever able to match the mix of people who lived and worked together that we have here. In my family's neighborhood when I grew up, for example, were CEO's, teachers, doctors, auto mechanics, firefighters, college professors and small business owners. My friends and classmates at school lived in homes from the hills to the bay. They were an economically diverse group, tied together by school, neighborhood or community.

Was it ideal? No. There were still rich neighborhoods and poor neighborhoods. And since CSA's inception in 1957, there have always been people who needed the services of CSA.

It is fantastic that there is a new wave of people coming in, looking for their own opportunities in the latest California Gold Rush that is the new Silicon Valley. Amazing products and services are being born right here, every day. But along with this new wave of workers at the local tech companies is a wave of people being uprooted and displaced. Many are suffering because of the lack of affordable housing.

Our socio-economically diverse community is now the most expensive place to live in the country. While the CEO's, doctors and engineers can continue to live here, the teachers and police and sales clerks and wait staff and daycare workers cannot. And we lose a lot when our community becomes segregated between rich and poor.

CSA recognizes that we have an important part to play in mitigating this crisis. We have undertaken and are in the midst of the most extensive strategic plan in our history. We will finish with a bold vision forward for our agency to be an important player in helping to stabilize those who are being displaced. Stay tuned: your voice, your action and your generous support is going to be a big part of this.

Thank you!

Tom Myers
CSA Executive Director

EMERGENCY ASSISTANCE CASE MANAGEMENT

"We care about the people we serve. We treat our clients, our community, and ourselves with compassion, respect and dignity."
– A CSA core value: **Dignity**

"Low-income workers – our clients – live on a very tight budget. Even with the services we provide…food, recreation fee waivers, back-to-school supplies & backpacks, shoe vouchers, holiday food bags and our Holiday Sharing Program they still live from paycheck to paycheck. They have stable jobs (often multiple jobs); they have stable work hours; they share apartments and homes with other families; they have roommates. They're doing everything they can but, still, one increase in rent, one financial emergency, can destabilize their entire world.

"I had a client in my office whose husband's hours had been cut back and they needed help to pay the rent. She was so embarrassed to ask for help that she was crying. We were able to process the rental assistance and I told her about our Food & Nutrition Center to help them save money. She said she didn't want the help (food) because she didn't want to take it away from someone who might need it more. The next week she was back, in tears, because her family really did need the help from the food bank. Their family income was just less than $30,000 for four people."
– **Leslie Iglesias**, Emergency Assistance Program Director.

Jesus Fuentes, front desk reception

Leslie Iglesias, Emergency Assistance Program Director

4,104

Number of individuals receiving services through Emergency Assistance Program last year.

188

Number of Households requesting emergency financial rental assistance.

90%

Percentage of CSA rental assistance clients who were able to maintain stable housing for at least 12 months.

512

Number of children participating in Back-to-School backpack distribution program.

486

Number of homeless individuals coming to CSA for assistance (2014/15).

245

Number of homeless individuals last year who came to CSA for assistance (2013/14).

29

Number of people who were able to be housed.

6%

Percentage of homeless individuals housed.

197

Number of homeless individuals on waitlists for affordable housing.

HOMELESS CASE MANAGEMENT SERVICES PROGRAM

"We care about the people we serve. We treat our clients, our community, and ourselves with compassion, respect and dignity."
– A CSA core value: **Dignity**

Natalie Usack and Estaban Magana-Rueda, Homeless Services

"People coming to me at CSA feel so frustrated and I feel so helpless. They have a job but there's no affordable housing for them within a reasonable commute. Sometimes they need a job too; but what good is finding a job here if you don't have a place nearby to live? Would you want to spend well over an hour in traffic each way just to get to a minimum wage job? We can provide other services such as food and transportation passes but it always comes back to: We need affordable housing." – **Natalie Usack**, Homeless Services Program Director.

the empty bowls project

The 25th annual CSA "Soup Supper" fundraiser to support direct assistance to the homeless will be held Sunday afternoon April 17, 2016.
To get on the email invite list please go to the CSA website: www.CSAcares.org

FOOD & NUTRITION CENTER

"We work to understand, reflect and honor the diversity of our community in the services we provide..." – A CSA core value: **Cultural Competency and Diversity**

CSA strives to offer foods that are healthy, nutritious and culturally appropriate for the many diverse ethnic groups that we serve. Every Monday we offer fresh produce donated from the Mountain View and Palo Alto Farmer's Market.

- Produce Day. Twice a month the Second Harvest Food Bank Produce Mobile drops off additional fresh produce for distribution.
- Families with children are offered dairy and protein products on Fridays.
- Bags of food-to-go for homeless people are available every day.
- Our Holiday Food Drives provide extra food for the holidays in November and December.
- Once a month we offer special bags of groceries to those participating in the Challenge Diabetes Program
- Homebound seniors can have food items delivered by volunteers.

"I've seen more and more homeless people coming by for food so I'm glad we have specific bags available of items that don't need to be heated or can be microwaved. The one comment I hear all the time "I just don't know what I would do without the extra food I get here." – **LaDrea Clark,** Nutrition and Health Education Assistant.

Darcy Fears and LaDrea Clark, Food and Nutrition Center

650,000

Number of pounds of food donated and distributed last year.

2,891

Number of individuals last year who came to CSA for food assistance.

35,010

Number of visits to our Food & Nutrition in the course of the year.

Chefs who Care

is a dine-around fundraising dinner held 8x/year to raise funds to fight hunger and food insecurity in our community. Last year's participating restaurants included Don Giovanni, Estrellita, Mixx, Tied House, La Fontaine and Morocco's. A Chefs Who Care dinner was also hosted by Google and the Google Food Team. To get on the email invite list please go to the CSA website: **www.CSAcares.org**

SENIOR CASE MANAGEMENT

"We care about the people we serve. We treat our clients, our community, and ourselves with compassion, respect and dignity."
– A CSA core value: **Dignity**

Hazel Guevarra and senior client Wilbur Nichols

275
Number of seniors assisted by 5 CSA case managers.

97%
Percent of seniors in case management able to remain living independently in their own homes.

98
Number of seniors in intensive case management due to hospitalizations and/or chronic conditions*

* Program in partnership with, and funded by, the community benefit grant program of El Camino Hospital.

Other community partnerships in assisting seniors:

- North County Geriatric Team
- University of San Francisco School of Nursing
- Social Services Agency of Santa Clara County

"Doctors only see me in pieces…not as a whole person like when I talk to you." - Senior client to **Elizabeth Medina**, senior program director.

"Social workers from another agency I called came by and just started opening doors and cabinets as they walked around. I felt disrespected. Whenever you come over you act as a friend and that makes me feel good."
- Senior client to **Hazel Guevarra**, case manager.

"The huge support system for cancer patients is too overwhelming for me. You seem to be the only one who takes the job seriously and I appreciate all your efforts."
- Senior client to **Lisa South**, case manager.

Senior case managers are trained to perform many different roles, but one of the chief ones is to present options to the senior and their family and help them make decisions. We will often meet seniors in their homes to make consultations as convenient as possible. We educate the senior and family, if available, about what services are available, making referrals and connections when needed. And we offer continued monitoring to make sure the senior is meeting their goals, or to help if a change in plan is required.

Among the services that CSA Senior Case Management offers are:

- **Comprehensive assessments and individualized care plans for each client**
- **Coordination of medical care and medical appointment escorts**
- **Home safety evaluations**
- **Benefits assistance**
- **Information and referrals as needed**

SENIOR LUNCH & NUTRITION PROGRAM

"We provide services and programs of the highest quality and integrity."
A CSA core value: **Excellence**

Essie Curnell, senior lunch client

As children, adults made sure we got enough to eat. As those adults age, the caretaker roles switch and it's up to us to make sure they get enough to eat.

Are your elderly loved ones, an elderly neighbor or someone you know getting their nutritional needs met? Elderly people may have trouble preparing their own meals, doing grocery shopping or even just forgetting to eat altogether.

CSA's Senior Lunch & Nutrition Program offers a hot lunch, prepared on-site at the Mountain View Senior Center, for anyone over the age of 60. It also promotes socialization by breaking down the barriers of isolation in which seniors find themselves living alone.

It's just not about the food. Theme lunch days and other activities are held every month.

- **Valentine's Day**
- **Cinco de Mayo**
- **Lunar New Year**
- **Thanksgiving**
- **Halloween**
- **And more....**

1,384

Number of seniors who had lunch at the Mountain View Senior Center last year.

30,359

Number of lunches served.

22

Average number of times a senior comes to lunch in the course of the year.

Ann Davis and Francis Trimmer, senior lunch clients

"Most of the seniors who eat here would not be eating a balanced and nutritious meal. One lady said to me: 'If it weren't for this program I'd just be having tea and toast'."

- Earlene Minnis, Senior Lunch & Nutrition Site Manager.

TOM SMITH
Board President

EXECUTIVE COMMITTEE: 2015-2016

President: **Tom Smith**
Owner: Toren Real Estate Brokerage
Broker Commercial Real Estate

Vice-President: **Michelle Rogers**
Franchise Owner
Home Instead Senior Care

Treasurer: **Vicki Oldberg**
Sr. Associate Dean
Finance & Administration (retired)
Stanford University

Secretary: **Cathy Lazarus**
Public Administrator (retired)
Community volunteer

Past Board President: **Darelda Medina**
Human Resources
PSSI/Stanford Recycling Center

Executive Director: **Tom Myers**

MESSAGE FROM THE BOARD PRESIDENT

TOM SMITH

I joined the Board of Directors five years ago; serving on various committees; volunteering my time; giving financial support and now am honored to be President of the Board along with a great team of fellow Board Members.

Tom Myers, the Executive Director, and his staff show their passion and "hands up", not a "hand out" approach everyday with those that we serve. Our staff constantly strives to preserve dignity and self- esteem while addressing the needs of our clients. This has been the case at CSA for the past 58 years!

Virtually all of us have needed a "safety net" at some point in our lives. CSA provides that support and helping hand lending reassurance and hope when life deals those tough challenges.

If you are reading this annual report chances are you are already aware of the vast number of fellow community members with far less resources than you. The challenges that we at CSA deal with are not unique or any different than in other communities or countries, but we take pride in feeling we are dealing with these issues in a more positive and caring way than most.

Please volunteer your time working with Seniors at our Senior Lunch & Nutrition Program at the Mountain View Senior Center; or in the Food Pantry here at CSA; become involved in our Back to School Back Pack give away; help at the holidays with the children's gift selection program. You'll feel great and will truly be making a difference in more ways than you'll ever truly know.

No time to volunteer, but want to help? Your financial support is critical to our continuing to meet the ever increasing needs right here in our own backyards.

To learn more and stay updated, please LIKE us on Facebook.

Tom Smith
Board President 2015-16

2015-16 BOARD MEMBERS

Robert Capriles, Technical Education (retired); **Marsha Deslauriers**, Operations/Finance Executive; **Emily Douglas**, Business Development Manager, Chevron; **Kevin Duggan**, City Management (retired); **Eugene Fram**, Professor Emeritus, Saunders College of Business, Rochester Institute of Technology; **Oscar Garcia**, Community Volunteer; **Margot Harrigan**, Director of Development, Habitat for Humanity; **Tilmin Hudson**, Divisional Director, US Sales, CPP, Inc.; **David Joud**, Corporate/Business Coach; **Cathy Lazarus**, Public Works Director (retired); **Gavin O'Duffy**, Senior Program Manager, Amazon Lab126; **Walt Rau**, Electronics Industry (retired); **Diane Schmidt**, Marketing Executive; **Deepak Sharma**, Strategy & Operations, Deloitte Consulting LLP; **Stephen Sullivan**, Patent Attorney

THE HEART OF THE MATTER

Our supporters are the real heart of Community Services Agency. As individuals and organizations you embrace our mission as the vital safety net for all the less fortunate among us.

Some of you choose to work alongside us and our clients, keeping the agency running or providing direct assistance such as transportation. Many of you offer generous financial donations that enable us to focus our resources where they are most needed.

Regardless of what you share, you give hope to the desperate, dignity to the overlooked and a helping hand to people who so want to live independently.

CONTRIBUTIONS & GRANTS: July 1, 2014 - June 30, 2015

$50,000 OR MORE

INDIVIDUALS
Lucian and Jean Taylor
CORPORATIONS
El Camino Healthcare District, Google, Inc.
FOUNDATIONS
Ronald and Ann Williams Charitable Foundation, Sobrato Family Foundation, Hurlbut-Johnson Charitable Trusts
GOVERNMENT
City of Mountain View, County of Santa Clara

$20,000-$49,999

INDIVIDUALS
Vernon and Jane Bindl Oi
CORPORATIONS
SanDisk Corporation
FOUNDATIONS
Moore Family Foundation, George and Wilma Leonard Charitable Foundation

$10,000-$19,999

INDIVIDUALS
Anonymous, Richard and Kathy Hawes, Virginia and Jim Lyons, George and Judy Marcus, Gordon and Betty Moore, Stanley and Joan Myers, David and Jerilyn Schricker
CORPORATIONS
Los Altos Town Crier, Mountain View Voice, Home Instead Senior Care
FOUNDATIONS
The Staple Family Fund
ORGANIZATIONS
St. Nicholas Church, Foothills Congregational Church, Sourcewise

$5,000-$9,999

INDIVIDUALS
Anonymous, William and Janice Anderson, Robert and Mona Armistead, The Eger Family, Charles and Nancy Geschke, Joseph and Mary Golemme, Sandra Lee and John Chang, Rene Lynch, Bill and Cate Noellert, Jerry and Lois Rosenblum, Suzanne and Tom Werner, Christian Wyglendowski
CORPORATIONS
Apple Computer,
FOUNDATIONS
The Dauber Foundation, Palo Alto Medical Foundation, Merrimac Fund, J/J Petricciani Foundation, SKB Foundation, Vadasz Family Foundation
ORGANIZATIONS
Los Altos United Methodist Church

LEGACY SOCIETY

From time to time Community Services Agency has been the beneficiary of one of our donor's estates. Such bequests have played a vital role in our financial stability and have allowed us to stretch even more in addressing our client's needs. Such a gift is truly a testament to the work we do, the impact we have on people's lives, and the sense of community we all share.

If you would like to designate an estate gift to CSA, please contact your financial advisor or your attorney to ensure that your wishes are carried out, and let us know so that we may include you in our "Community Legacy Group" for special recognition.

For any other information contact our Development Director Jim Boin at 650.968.0836 x 115.

$2,500-$4,999

INDIVIDUALS
Anonymous, Ann Haeckl, Joel and Wendy Bartlett, Donald and Phyllis Baer, Jeannie Bruins, Ms. Margaret Burgett, Linda Dotson, Gregory Fowler and Julie Lovins, Karen Fox, Eugene Fram, Lucille Glassman, Urs Hoelzle and Geeske Joel, Stephen and Cathy Lazarus, Mr. Glenn Louie, Jake Carl Lucas, Tom Myers and Hartono Sutanto, Katharine Rosenberry, Philip and Patti Rose, Daniel Tellep, Douglas and Helga Usher, Robert and Carolyn Williams
CORPORATIONS
Recology Mountain View, Tied House CPP, Inc., Young, Craig & Co.
FOUNDATIONS
Dudley-Vehmeyer-Brown Memorial Foundation, VMware Foundation
ORGANIZATIONS
Christ Episcopal Church, Kiwanis Club of

Mountain View, First Presbyterian Church of Mountain View and ODC, St. William Catholic Church

$1,000 - $2,499

INDIVIDUALS

Anonymous, Thelmer and Patricia Aalgaard,Ms. Gladys Anenson, George and Jeannine Antypas, Richard and Valarie Arnesen, Mr. and Mrs. Paul Baker, Fred Bedard, Eric and Sandra Bergan, Sanford and Ann Benett, David and Anne Bernstein, James and Mary Bischoff, Andrea Bornschlegel and Brian Cargille, Mark and Jenny Brandemuehl, David and Patricia Bubenik, Robert and Margaret Capriles, James and Alice Cochran, George and Susan Crow, Adrienne Dong, Kevin and Robin Duggan, Natalie Elefant, Stuart and Jeanne Farwell, Family of Sylvia Fox, Amy Gannaway, Stephen Geisheker and Kathleen Hanson, John and Victoria Gorin, Phil and Kathleen Creger, William and Phyllis Hall, Mr. Chris Halvorsen and Mrs. Genevieve Fire-Halvorsen, Greg Hecht, Deb Henigson, H. Craig Howard and Christine Ludwick, Terry and Vicki Oldberg, Ms. Anne Infeld, William and Danielle James, Paul and Cyndi Jenkel, Marji Karlgaard, Donald and Patricia Kassner, Sherry Keating, Richard and Jill Klein, William and Donna Krepick, Mark Kroll, Peter and Suzanne LaTourrette, Dr. Kate Lorig, Phyllis Lund, Duncan and Jeanne MacVicar, Julie and John McKellar, Jack Miller and Randa Mulford, Mr. Robert Mullenger and Ms. Rhonda Radcliff, Djuki Muliawan and Linda Dewi, Ernesto Nassau, Randall and Barbara Niemeyer, Nancy Noe, Gavin O'Duffy and Marion Briggs, Joan and John O'Rourke, Ms. Julie Pearce, James Peters, David and Barbara Plum, Donna and Darwin Poulos, H. E. and Marjorie Rauch, Walter Rau and Carol Raymond, Jeff and Laura Robbin, Heather and Matthew Robbins, Barbara Rosen, R. Carlton Robinson, Bradley and Tanya Rowe, Edwin Ryu and Julie Sataki Ryu, Mike Sasnett and Roberta Saxon, Kandis Scott, Diane Schmidt and Jeff Vadasz, David Shapiro, Raymond and Yvonne Skitt, Roger and Josephine Skinner, Thomas and Karen Smith, James and Nina Steiner, Brown and Rosalia Taylor, Betsy Templeton, Randy and Gina Thelen, John D. Thomas, Donna White and Allen Baum, William and Suzanne Worthington, John and Dulcenia Zink

CORPORATIONS

Lucile Packard Children's Hospital, Pacific Gas & Electric (PG&E), Acacia Property Corporation, Hotel Zico, MindSource, Prometheus Real Estate Group, William H. Reed Memorial Fund

FOUNDATIONS

Los Altos Community Foundation, Heppy Trust, Larson Family Fund, Leslie Family Foundation, The San Francisco Foundation, Singer Family Fund, Silicon Valley REALTORS® Charitable Foundation, LAM Research Foundation, The Patel Family Foundation

ORGANIZATIONS

Congregation Beth Am, Bridges Community Church, Mountain View Rotary Club, St. Simon Catholic Parish, Union Presbyterian Church of Los Altos, Mountain View Odd Fellows Lodge 244, National Charity League - Stanford Hills Chapter, United Methodist Women

GOVERNMENT

Town of Los Altos Hills

$500 - $999

INDIVIDUALS

Debbie Amorese, Mr. and Mrs. Richard Anderson, David and Kathryn Arnold, James Avedisian, Manijeh Fadaee Ayat, Geoffrey and Christine Bate, Sylvia Bates, Ralph Barnes, Richard Benthin, Mr. David Bell and Mrs. Judith Gable, The Brooks Family, Michael and Marge Bruno, Georgina Clark, Scott and Beth Clarke, Kimberly Copher, William and Patricia Critzer, Jolee Crosson, Reese and Kathleen Tearse Cutler, Harry and Marjo Cuddy, Mr. and Mrs. John Day, III, Steve and Nancy Daetz, Curt Demele, John and Gayle Dilley, Frederick and Faith Duhring, Daniel Eisenbud and Marina Brevdo, Eisenbud, Audrey Erbes, Tim and Lynne Farrell, Todd and Cathy Fernandez, Dora W. and Steve Fishman, Mary Firenze, Lonnie Gary, Keith and Denise Gillen, Steven Ginzburg, Heather and Frank Grillo, Dee and David Gustavson, Harold and Jeanette Guthart, Leo and Glenda Hall, Kathleen Hall and Leslie Murdock, Roy and Janet Hayter, Lea Hallert, Judy Hannemann, Terry and Dorothy Hayes, Mary Ellen Holden, Lucy Hsu, Tilmin Hudson, Karen Janowski, Dean and Lori Johnson, Bruce and Twana Karney, Ms. Ruth Kaempf, Daniel and Rosemary Kaplan, Maureen Kelly, James and Renate Kempf, Edison (E.G.) and Janice Kerswill, Constantin and Alison Kibrick, Shannon Kilgore, Melissa King, Michelle Ko, Keith and Ruth Koehler, Michael and Ina Korek, Jan and Sofia Laskowski, Micah and Carrie Laaker, Ms. Debbie Leong-Childs, George and Ann Limbach, Ms. Sally Lieber, Cornelia Lovette, William and Donna Lowes, Mr. and Mrs. Brent Lucas, Anne Bergstrom Lucas, David and Kathleen Lynch, Erica and Marc Peters, Ms. Vera Mackenzie and Family, Margot Mc Cann, Harry and Christina McKinney, Darelda Medina, Jean and Barbara Mordo, Neil Moore, Tom and Shirley Mucha, Ruth Nichols, Paul and Elizabeth Nyberg, Dave Offen and Gail Nyhan, Charles and Kim Pack, Tim and Terri Petersen, Douglas and Shirley Pearson, Mary Peterson, Nathan Pletcher, John and Valerie Poggi, Angie Ramirez, Maura Rees, Thomas and Joanna Reynolds, Mr. Paul Reinhart, William Reller, Peter and Julie Reynolds, Jeannie and Wells Richter, Michelle Rogers and Phil Marechal, Laura Roberts and Robert Jones, Joseph Rozier, William Rust, Dave and Sue Russell, Walter and Teresa Ruzzo, Brian and Jan Samuels, Marie Schneider, Deepak Sharma and Karuna Mukherjea, Tracy Sherman, Cindy Sidaris, Richard and Aiko Sidle, Ruth Sitton and James Eakin, Kimble Smith, David and Lenelle Smith, Paul Southworth and Mira Geffner, Maynard and Shirley Stevenson, Albert and Priscilla Sturm, Ian and Diane Thomson, Joy and Bill Tobin, Janet Tornow, Alan and Jane Truscott, Shahani Weerawarana, Elizabeth Wee and Peter Glassey, Lawrence and Judith William, Mr. Douglas Williams, Dolores Wood, Mr. Michael Wong and Ms. Emma Low, Debbie Wu, Mr. and Mrs. Dan Zemanek

CORPORATIONS

Hewlett-Packard, Alta Mesa Improvement Company, California Water Service Company, Agilent Technologies, Microsoft Corporation, Juniper Networks, Adobe Systems, Inc.

FOUNDATIONS

The Field Fund, Wilkowski Family Charitable Fund,

Hewlett-Packard Company Foundation

ORGANIZATIONS

Quota Club of Mountain View and Los Altos, Carinf Housing Ministries, St. Stephen Lutheran Church, St. Paul Lutheran Church, First Church of Christ Scientist, Los Altos Lutheran Church, Federated Women's Club of Los Altos, Mountain View Chamber of Commerce

$150-$499

INDIVIDUALS

Margaret Abe, Joseph and Sandra Abreu, Robert and Lois Adams, Terry and Joyce Ahlheim, Matthew and Marcia Allen, Loen Amherd, Eric Anderson and Tracey Stanelun, Mary Anderson, Richard Andrews, Peter Anning, Emmy Arcolino, Dennis and Carolyn Armstrong, Thomas and Barb Arnoldussen, Toni Bassett, Julie Barney, Edward and Jimi Barnholt, Bernrussell Bacolod, Farukh Basrai, James and Florence BeGole, Mary Alice Bethel, Ellis Berns, George and Eve Bingham, John Bigler, Vinnie and John Biberdorf, Carolyn Bliss, Fred Borda, Mark and Bonnie Bollwinkel, Marilyn Boland, Derek and Rosamond Bray, Earl and Cammie Bright, Robert and Laura Brown, Captain and Mrs. Richard Brooks, E.K. 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Laura Stefanski, Eva Stern, Herbert and Marjorie Stone, Beverly Stirm, Carolina Sturgeon and Jason Vanzwol, Dennis and Jan Switick, Marjorie Taylor, Susan and Alan Thomson, Victor Tirva, Carol Ann Tolbert, Peter and Janet Turnbull, George (Stan) Turnbull, Joel and Roberta Varney, Pia Camenzind, Ms. Pam Versaw, David and Maureen Wadiak, Ms. Jackie Wallace, Mr. Kevin Wandryk and Ms. Julia Caulfield, Gary and Cathy Walz, Stein and Lenore Weissenberger, Donald Weden, Joseph and Erika Wells, Emily Weak, Edward and Patricia White, Olga and R Scott Wills, David and Dianne Willwerth, Gary Winiger and Catherine Vonnegut, James and Gloria Wing, Patty Winter, John and Kay Woolfolk,

John and Leola Wooldridge, Michelle Wolters, Henry and Nina Wood, Twila and Clay Woods, Greg Yost, Martha Young and Vin Wolff, Peter and Patricia Zales, Harvey and Linda Ziff, Ann and Geoffrey Ziman

CORPORATIONS

Peninsula Sanitary Service, Inc., Sports Gallery Authenticated, Clean Solar, Inc, The Printing Works, Yahoo! Inc., Greystar Development, LLC, Managing Moves & More

FOUNDATIONS

YourCause/Electronic Arts Outreach, Los Altos Rotary Endowment Fund Scheuer - Fraedrick Family Charitable Fund, JustGive, Bright Funds Foundation

ORGANIZATIONS

Fraternal Order of Eagles 2356, Moms Club of Sunnyvale, Ladies Auxiliary F.O.E. No. 2356, St. Joseph Elementary School

UP TO $149

INDIVIDUALS

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Over 600 volunteers every year help CSA provide many needed and critical safety-net services.

NEEDED: volunteers to help home-bound seniors with doctor appointments, grocery shopping and errands.

CONTACT: Alison Hopkins, Volunteer Director for more information: ahopkins@csacares.org.

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Girl Scout Troop #61180, Unit 503 ACBL, Mountain View-Los Altos Service League of Boys, Hermenia Rebekah Lodge #49

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MATCHING GIFT COMPANIES

These corporations and businesses support Community Services Agency by generously matching contributions by their employees.

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Tektronix Foundation Matching Gift Program, VMware Foundation, Williams-Sonoma, Yahoo! Inc., YourCause/Electronic Arts Outreach

IN MEMORY OF

The following individuals are remembered through the generosity of their friends and family.

Abe Kaplan, Alfredo Romo, Amy Lane, Arthur Deex, Arthur Lynch, Chandu Polarouthu, Connie Jayne White, Dale Chritz, Dale Strotman, Darlene Smith, Deborah Laden, Diane Pearl, Don Tambling, Doris Arakawa,Edith Roehm, Geoff Rau, George Karkas, Helen and Don Rogers, Jane Cashman, John Eilers, John Grigsby, Lisabeth Kaplan, Lorraine F. Hawks, Mary Dikum, Milt Liebhaber, Norman Greenberg, Perry Stern, Robert Hopp, Robert J. Smith, Robert Lee, Rosina Djohan, Shirley McCauley, Stanley Wojnar, Susan Kane, Teguh Budihardjo, Vincent O'Duffy, Virginia and Victor Burkman, William Sagan

IN HONOR OF

The following people have inspired others to honor them with a gift in their name.

Los Altos United Methodist Church, Bill Vierra, Brian Smith, Broadreach Capital Partners, Candy Wilke, Cathy Lazarus, Clifford and Margaret Pierce, Cornelia Lovetee, David and Trish Wilson, Dolores Wood, Doug and Shirley Pearson, Elizabeth Medina, Emily Douglas, Eugene Fram, Gary Winiger, Gayle & Joe Davis, Gisela Daetz, Gloria Wing, Greg and Sara Hecht, Heidi Fadaee, Home Ministry, Hometown Heroes, Jeannine Antypas, Jim and Andi Sandstrom, Joan Rabin, John Igoe, Joseph Memolo, Kathleen Creger, Kathleen Lynch, Ken Rittenhouse, Kevin Dinsmore, Lenore Weissenberger, Merry Lee Eilers, Mike and Mary Harding, Nikki Sandars, Rozalia Pfefer, The Hills Ladies, Tom Myers

IN-KIND CONTRIBUTIONS

Donations of food items for our Food & Nutrition Center; toys and clothing for our Holiday Sharing Program, and products or services for our Spring Gala auction account for 40% of the revenue that supports our programs.

Margaret Abe-Koga and Yoshihito Koga, Aha-Yes! LLC, Phillip and Brigitte

Ahlfeldt, Ms. Jane Alejandro, Julie Aleman, Alto View Alpha, American Century Investments, Anonymous, Hiroko Aoyagi, Ortal Arel, Manijeh Assadi-Marhamat, Assistance League of Los Altos, Shiva Avari, BA Purchasing @ Google, David Babicz, Jack and Bette Bates, Alan Baum, Patricia Beck, Jerald and Eleanor Bernacchi, Cathy Berwaldt, Jane and Robert Bessin, Phillip and Kathy Besuner, Neha Bhatnagar, Mahesh Bhavana, Lise Bilhaut, Howard and M Bischoff, Charles and Eloise Bodine, Rich Boltizar, Laverne Bornschlegel, Joan Bowersock, Boy Scout Troop #31, Boy Scouts of America. 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CHEFS WHO CARE

Ristorante Don Giovanni, Tied House, Morocco's, Google Food Team, Mixx, Estrellita, La Fontaine, Armadillo Willy's BBQ, JW Catering

FINANCIAL POSITION AS OF JUNE 30, 2015

Current Assets: $1,068,156
Fixed Assets: $400,680
Investments: $2,117,821

TOTAL ASSETS: $3,586,657

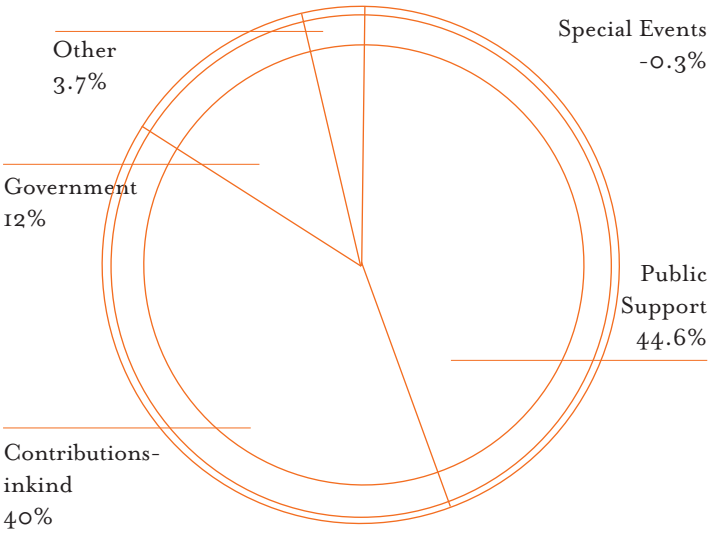
Current Current Liabilities: $225,335
Unrestricted Net Assets: $2,912,492
Temporarily Restricted Net Assets: $448,830

TOTAL LIABILITY & NET ASSETS: $3,586,657

CONSOLIDATED STATEMENT OF ACTIVITIES FOR THE YEAR-ENDED JUNE 30, 2015

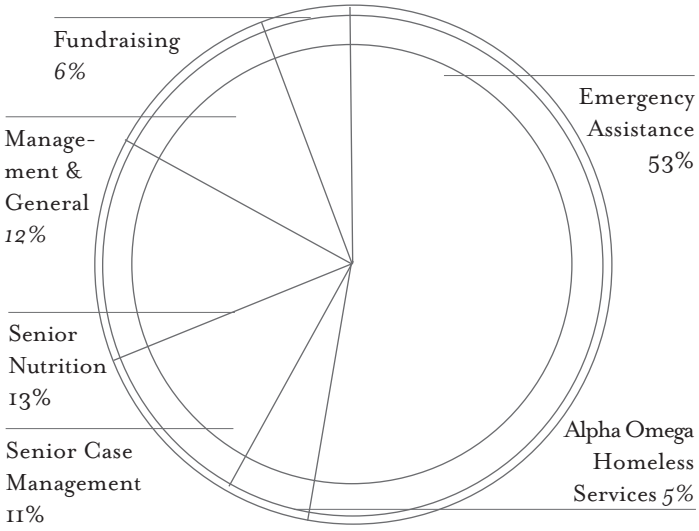
REVENUES

Where The Money Comes From



EXPENSES

Where The Money Goes



Public Support*	$1,584,770	44.6%
Contributions-in-kind	$ 1,422,515	40.0%
Government	$ 424,691	12.0%
Special Events	$ (10,447)	-0.3%
Other (Interest/Dividends, Investment gains and losses, etc.)	$ 130,762	3.7%
TOTAL REVENUES	$ 3,552,291	100%

Emergency Assistance	$1,822,633	52.8%
Alpha Omega Homeless Services	$ 179,897	5.2%
Senior Case Management	$ 391,396	11.3%
Senior Nutrition	$ 458,721	13.3%
Management and General	$ 401,069	11.6%
Fundraising	$ $200,178	5.8%
EXPENSES	$ 3,453,894	100.0%

* Includes contributions from individuals, foundations, organizations and businesses.

$.82 CENTS OF EVERY DOLLAR IS SPENT ON CLIENT PROGRAMS AND ASSISTANCE

A copy of the complete audit report is available upon request.

CSA
community services agency
heart. hand. hope.

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